



Leicester Moving Company

Home Removals — Information Pack

Thank you for choosing **Leicester Moving Company**.

Our **Home Removals service** is designed to provide a full, professional moving experience — complete with protective equipment, trained staff, and insurance included as standard.

Phone: 0116 4560631

www.leicestermovingcompany.co.uk

quote@leicestermovingcompany.co.uk



What's Included

- Professional moving team + removal van(s)
- Protective equipment: blankets, straps, mattress covers, TV & wardrobe boxes (used in-van for safe transport)
- **Goods in Transit** and **Public Liability Insurance**
- Local fuel (within 10 miles of Leicester)
- Loading, safe transport, and unloading
- Waiting for keys/access (where included in your quote)

What's Not Included

- Dismantling or reassembly (unless pre-arranged)
- Packing or unpacking (unless booked as an extra)
- Storage or disposal (unless separately arranged)
- Hazardous, flammable, or illegal items
- Pets or perishable food

Pricing Guidance

Every home move is quoted individually based on your **inventory, distance, access, and key timing**.

Final prices are fixed and confirmed in your written quote once your inventory and details are reviewed.

Customer Responsibilities

To help your move run smoothly:

- All items must be **packed and boxed** unless you've booked our packing service
- Fragile items (glass, mirrors, TVs, lamps) must be **securely wrapped and boxed**
- **Large furniture** dismantled in advance unless agreed otherwise
- **Parking** must be arranged and paid for at both addresses
- **Walkways and access routes** must be clear for safe loading/unloading

You will receive our **Packing & Preparation Guide** (PDF) once your booking is confirmed.

Optional Extras

- **Dismantling & Reassembly** (must be pre-arranged)
- **Packing & Unpacking Service** (can be added at any time before moving day)

On the Day

- Our team will confirm your agreed **scope of work** before starting
- **Time runs continuously** from arrival until completion
- **Extra or forgotten items** may be refused, re-priced, or require a return trip
- **Key waiting** is included only if stated in your quote – additional time beyond this allowance is charged at your agreed rate

Key Difference

Home Removals vs. Man & Van

Man & Van



No protection



No dismantling



No insurance

1 load only

For smaller,
budget moves

Home Removals



Full protection



Dismantling if pre-booked



Insurance included



Multiple loads if required

Full, insured
moving service

Contact Us

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Acknowledgement

By booking our **Home Removals service**, you confirm that you have read, understood, and accept the above information, responsibilities, and service boundaries.

